

Pantene / body+soul Money Back Guarantee Promotion

CONDITIONS OF ENTRY

1. Information on how to claim forms part of these conditions of entry.
2. Offer is open to Australian/New Zealand residents only. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are not eligible to enter.
3. The Promoter reserves the right to verify the validity of claims and claimants (including a claimant's identity, age and address) and reserves the right to reject any claim if, in the Promoter's reasonable belief the claim is false, invalid, tampered with or ineligible or which is not in accordance with these Conditions of Entry.
4. To be eligible for money back guarantee consumers must:
 - a. Purchase any Pantene Shampoo, Conditioner or treatment product from any store within the promotional period
 - b. Follow the exact usage directions which are on or included in the pack
 - c. If the product doesn't meet the consumer's expectations consumers must complete the claim form, including specifying honestly why they were dissatisfied with the productSend a copy of their sales receipt and the fully completed claim form via mail to:
Consumer Relations Department
Procter and Gamble Australia Pty Ltd
Reply Paid 83798
Level 4 / 1 Innovation Road
Macquarie Park NSW 2113
5. Entry is only valid if all stated requirements above are completed. To verify validity of claim and purchase amount, entrants must retain a copy of the receipt as proof of purchase. Only one claim per person and only one claim permitted per household in total. No responsibility accepted for lost, late, or misdirected claims.
6. Promotion commences 1st Nov 07 and close 1st May 08. All valid entries will receive a cheque valued at purchase price as per receipt enclosed by consumer. Only those entrants who complete all the required information and can provide proof of purchase will be eligible for the money back offer. Judges' decision is final and no correspondence will be entered into.
7. Official claim forms can only be obtained through the internet at www.pantene.com.au or www.pantene.co.nz
8. The Promoter will collect your personal information to enable it to conduct the offer. In administering such offers, the Promoter usually discloses claimant's personal information to organisations to whom the Promoter outsources functions, such as call centers, mailing houses and organisations associated with the offer. All personal details of claimants will be stored at the office of the Promoter. A request to access, update or correct any information should be directed to that office.
9. All claims in this Money Back Guarantee become the property of the Promoter. By submitting a claim, unless otherwise advised by the claimant, each claimant consents to the information they submit with their entry being entered into a database and the Promoter may use this information to contact the claimant with exclusive offers and updates for products from Procter & Gamble without any reference or payment or other compensation to the claimant.
10. The Promoter is Procter & Gamble Australia Pty Ltd of Level 4, 1 Innovation Rd Macquarie Park NSW 2113. A.B.N. 91 008 396 245